

**Kyle Andrew Elliott**  
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**SUMMARY**

Experienced professional skilled in customer service, network systems, web design, computer and server maintenance, and programming. Proven ability to work as a team player.

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**SKILLS**

<b>Networking</b>	DNS/DHCP Windows Server 2000-2008 Windows XP, Vista, 7 Apache/IIS Novell	Exchange SQL Server Backups WLAN/LAN
<b>Programming/Web</b>	Java PHP Custom CMS Programming JavaScript	C# MYSQL HTML/CSS
<b>Other</b>	Linux OS Hardware troubleshooting and repair Electronic content management systems	

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**EDUCATION**

ITT Technical Institute Liverpool, NY  
**Associate of Occupational Studies Degree - Computer Network Systems — With Honors**  
ITT Technical Institute Indianapolis, Indiana  
**Bachelor of Science Degree – Information Systems Security — With Honors**  
Syracuse University Syracuse, NY  
**Master of Telecommunication and Network Management – Anticipated 12/2011**

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**PROFESSIONAL EXPERIENCE**

**IT Specialist**

**M.S. Kennedy Corp January 2011 – present**

- Web application development - HTML, CSS, PHP
- Software programming - VB, C#
- Network administration
- Helpdesk
- Novell network services

## **Network Administrator**

**Amtek Data Corp East Syracuse, NY September 2008 – January 2011**

- Manage a cluster of seven servers using Server 2000 – 2008 and forty workstations running Windows XP Professional
- Work with management to plan and complete projects
- Manage daily data backups
- Modification of production process to increase efficiency
- Training employees on new software applications and processes
- Performed software installations and configuration for both customers and Amtek
- Application testing

## **Programmer (Summer Intern)**

**(U.S. Air Force) Rome Research Site Rome, NY May 2008-September 2008**

- Created applications to help with confidential programs
- Worked in a structured team lab environment
- Managed time efficiently to meet deadlines
- Learned and utilized the Java programming language
- Operated Linux operating system at all times

## **Resident Technician**

**Staples, Inc. East Syracuse, NY Dec 2007-May 2008**

- Installed new hardware into customer workstations
- Worked with Symantec system maintenance products
- Performed Windows tune-ups, virus removal, system restores, and software installations
- Assisted consumers and small businesses in the purchase of technology equipment