

Kyle Andrew Elliott
315.317.2424 kelliott125@gmail.com

SUMMARY

Experienced professional skilled in customer service, network systems, web design, computer and server maintenance, and programming. Proven ability to work on a team and individually.

SKILLS

Networking	DNS/DHCP Windows Server 2000-2008 Windows XP, Vista, 7 Apache/IIS	Exchange SQL Server Backups WLAN/LAN
Programming/Web	C#.NET PHP Custom CMS Programming ASP.NET	Java MYSQL HTML/CSS JavaScript
Other	Linux OS Hardware troubleshooting and repair Electronic content management systems	

EDUCATION

Syracuse University Syracuse, NY
Master of Telecommunication and Network Management – Anticipated 12/2012
ITT Technical Institute Indianapolis, Indiana
Bachelor of Science Degree – Information Systems Security — With Honors
ITT Technical Institute Liverpool, NY
Associate of Occupational Studies Degree - Computer Network Systems — With Honors

PROFESSIONAL EXPERIENCE

IT Specialist

M.S. Kennedy Corp January 2011 – present

- Developed several intranet based interactive forms using PHP, designed with HTML and CSS
- Developed custom applications for several departments including corrective action reporting, audit assistance utilities, and asset management systems
- Assisted in the management of the company's Novell-based network
- Implemented a Novell GroupWise DataSync virtual server for mobile access to email and calendars
- Assisted end users utilizing an intranet-based helpdesk
- Managed projects both assigned by management and self-initiated

Network Administrator

Amtek Data Corp East Syracuse, NY September 2008 – January 2011

- Managed seven servers using Server 2000 – 2008 and forty workstations running Windows XP Professional

- Worked with management to plan and complete projects
- Managed daily data backups
- Modified production processes to increase efficiency
- Trained employees on new software applications and processes
- Performed software installations and configuration for both customers and Amtek
- Tested applications prior to implementation

Intern Programmer

(U.S. Air Force) Rome Research Site Rome, NY May 2008-September 2008

- Created applications to help with confidential programs
- Worked in a structured team lab environment
- Managed time efficiently to meet deadlines
- Learned and utilized the Java programming language
- Operated Linux operating system

Resident Technician

Staples, Inc. East Syracuse, NY Dec 2007-May 2008

- Installed new hardware into customer workstations
- Worked with Symantec system maintenance products
- Performed Windows tune-ups, virus removal, system restores, and software installations
- Assisted consumers and small businesses in the purchase of technology equipment